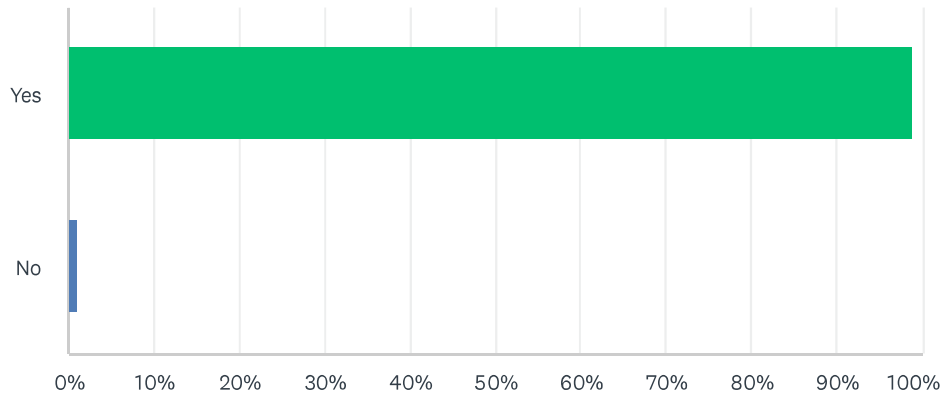


Q1 Congress Park boundaries are E Colfax to North, 6th Ave to South, York to West and Colorado Blvd to East. Do you live in or own residential property in the Congress Park Neighborhood?

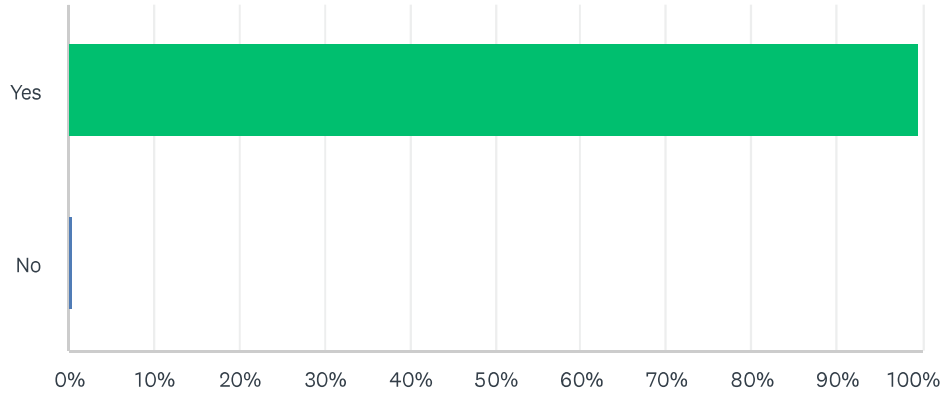
Answered: 261 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	98.85%	258
No	1.15%	3
TOTAL		261

## Q2 Does your house or apartment use city owned trash, recycling or composting services

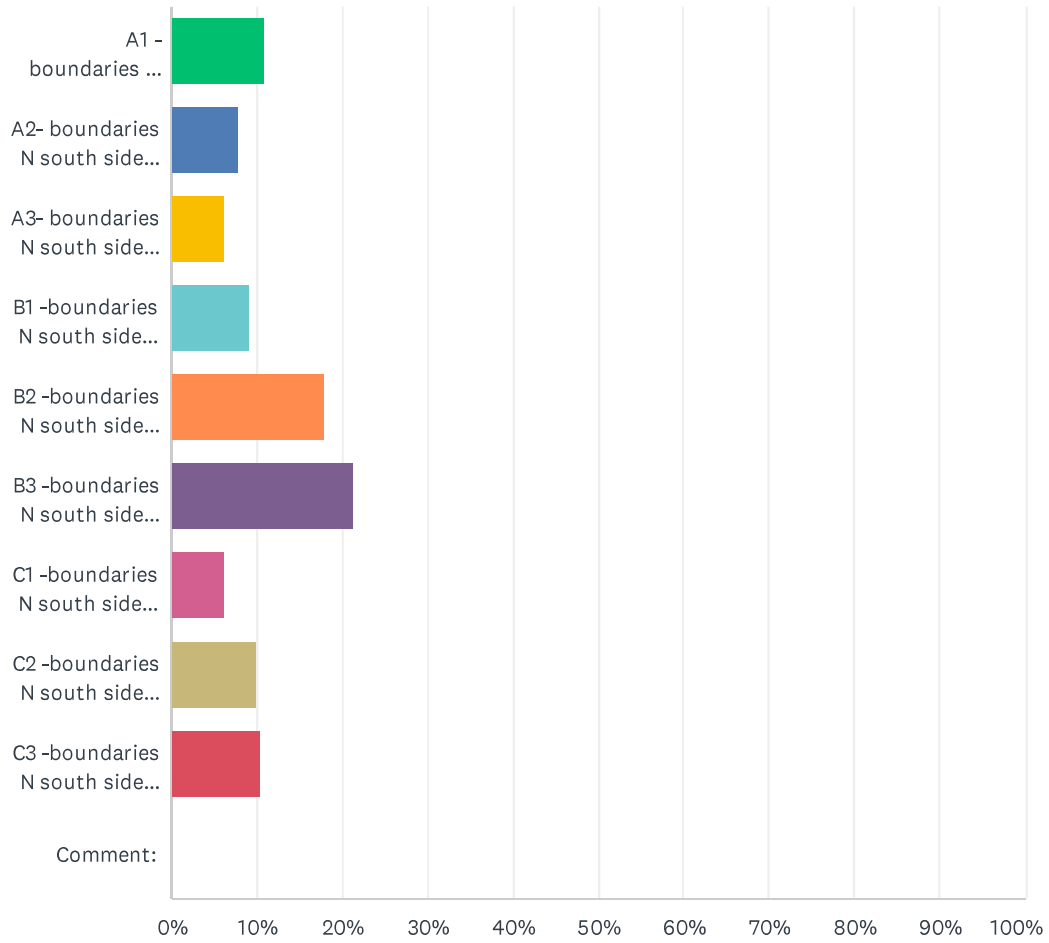
Answered: 255 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	99.61%	254
No	0.39%	1
TOTAL		255

### Q3 Please tell us what quadrant that your residence or property is in

Answered: 240 Skipped: 21



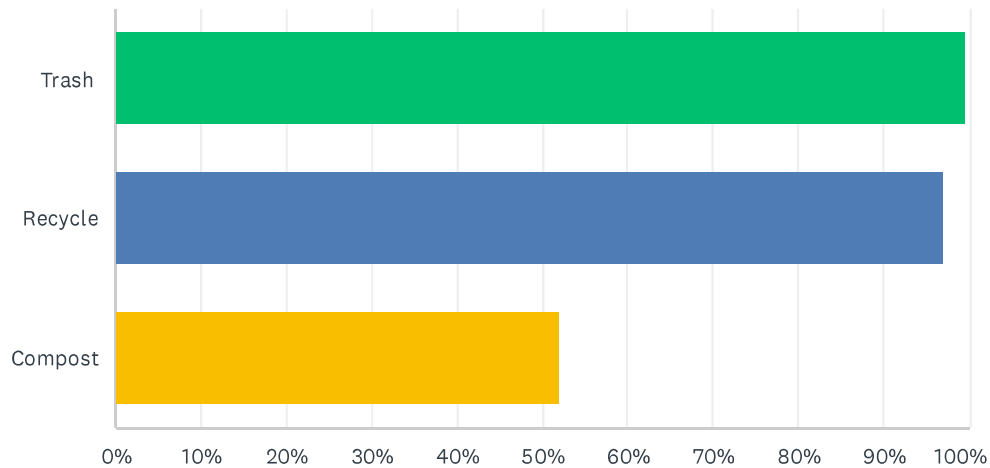
## Trash Collection In Congress Park

ANSWER CHOICES	RESPONSES	
A1 - boundaries N south side E.Colfax,S north side 12th Ave,W east side York St, E both sides Fillmore St	10.83%	26
A2- boundaries N south side E.Colfax,S north side 12th Ave , W both sides Milwaukee St, E both sides Cook St	7.92%	19
A3- boundaries N south side E.Colfax S north side 12th Ave W both sides Madison St, E west side Colorado Blvd	6.25%	15
B1 -boundaries N south side 12th Ave, S north side 9th Ave W east side York St , E both sides Fillmore St	9.17%	22
B2 -boundaries N south side 12th Ave S north side 9th Ave W both sides Milwaukee St, E both sides Cook St	17.92%	43
B3 -boundaries N south side 12th Ave S north side 9th Ave W both sides Madison St, E west side Colorado Blvd	21.25%	51
C1 -boundaries N south side 9th Ave, S north side 6th Ave. W east side York St, E both sides Fillmore St	6.25%	15
C2 -boundaries N south side 9th Ave, S north side 6th Ave.W both sides Milwaukee St, E both sides Cook St	10.00%	24
C3 -boundaries N south side 9th Ave, S north side 6th Ave, W both sides Madison St, E west side Colorado Blvd	10.42%	25
Comment:	0.00%	0
<b>TOTAL</b>		<b>240</b>

#	COMMENT:	DATE
	There are no responses.	

## Q4 Which city service do you use, trash, recycle, compost?

Answered: 240 Skipped: 21



ANSWER CHOICES	RESPONSES
Trash	99.58% 239
Recycle	97.08% 233
Compost	52.08% 125
Total Respondents: 240	

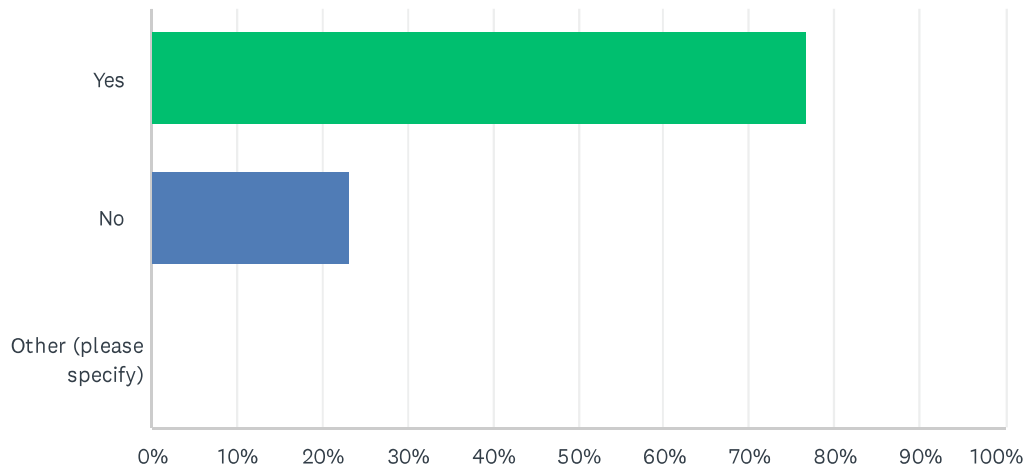
#	COMMENT:	DATE
1	I absolutely love the green compost cart. It makes yard work so much easier. Everyone should consider subscribing!	11/28/2021 5:26 PM
2	Go back to using the alleyways. I can't physically maneuver my can over the lawn and curb. I have no driveway.	11/28/2021 8:02 AM
3	For now.	11/27/2021 2:51 PM
4	Street trash pickup has been a total disaster. Homes are leaving their bins in the streets north of south of the alley, not in front of their homes. My house is on one of those E/W streets which everyone leaves their bin on, and I either have to look at trash bins left out (there are a lot!) for two weeks, or put half a blocks worth of bins back in the alley myself. Let's please go back to alley pick up. Please.	11/27/2021 12:23 PM
5	WE HATE KOVING CANS TO THE STREET	11/27/2021 11:49 AM
6	All	11/27/2021 11:47 AM
7	I also pay for Ridwell private specialty recycling services.	11/17/2021 4:42 PM
8	We also use "Bulk" pickup service every 8 weeks.	11/15/2021 4:23 PM
9	we should pay for trash, and have free recycle and compost.	11/12/2021 10:35 AM
10	We are grateful that our pick up is still in the alley! We couldn't manage moving cans to curbside.	11/12/2021 10:29 AM
11	Looks like hell on Thursday's with 35 barrels on the street!!! No parking, blocked driveways, etc.	11/12/2021 9:21 AM

## Trash Collection In Congress Park

12	We share compost with a neighbor	11/12/2021 8:45 AM
13	Love the compost - we need to have all homes have it and pay for the trash!!!	11/11/2021 10:09 PM
14	Shocking that City keeps buying trucks too big for existing alleys. Equally shocking that they now have trash removal scheduled for street sweeping days! As we age, we're not looking forward to dragging bins from mid-block to cross street in the snow and ice.	11/11/2021 8:17 PM
15	I like having my trash, recycle and compost picked up in the alley. It is very efficient as it is now.	11/11/2021 7:01 PM
16	the new pick up requirement in front of our house in the street is COMPLETELY UNACCEPTABLE. we have alleys for trash. PICK UP FROM OUR ALLEYS LIKE HAS ALWAYS HAPPENED FOR DECADES.	11/11/2021 4:58 PM
17	I want trash pickup on Monroe st. My alley is so much cleaner and sanitary without black trash bins being everywhere plus other associated trash	11/11/2021 4:41 PM
18	Would love compost, just cannot afford it.	11/11/2021 4:28 PM
19	We will probably drop recycle and compost because of curb service change. Leaves us little choice but to FILL UP THE LANDFILL because we're too infirm to haul our bins up and down a steep slope.	11/11/2021 3:56 PM

## Q5 Was your household included in the change to curbside trash pickup

Answered: 240 Skipped: 21

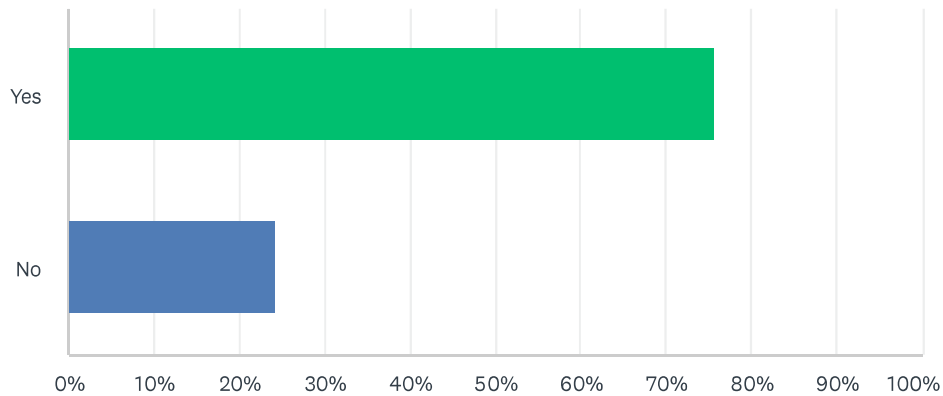


ANSWER CHOICES	RESPONSES
Yes	76.67% 184
No	23.33% 56
Other (please specify)	0.00% 0
<b>TOTAL</b>	<b>240</b>

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

## Q6 Does your property have a 'Denver Hill' with steps to the street?

Answered: 239 Skipped: 22



ANSWER CHOICES	RESPONSES
Yes	75.73% 181
No	24.27% 58
TOTAL	239

#	COMMENT:	DATE
1	cumbersome	11/30/2021 10:25 AM
2	I'm not sure what that means but we have steps up to our house.	11/28/2021 9:19 AM
3	Just a couple.	11/27/2021 8:50 PM
4	We could not get out trash, compost and recycling bins out to the street. Also, there would be nowhere to park.	11/27/2021 5:02 PM
5	Very steep hill from porch to sidewalk	11/27/2021 1:43 PM
6	That's the biggest problem -- it's hard for me to get the full heavy bin down my grassy hill. It will be worse when it snows and is slippery.	11/27/2021 12:50 PM
7	We have steep steps to the street and we are both in our 60s. Only one of us is able to get the bins down the steps	11/27/2021 12:28 PM
8	Ridiculous	11/27/2021 12:10 PM
9	WHY NOT COLLECT TRASH FROM TYE ALLEYS LIKE WE HAVE ALWAYS DONE?	11/27/2021 11:49 AM
10	I don't know what a "Denver Hill" is but we do have steps to the street.	11/23/2021 6:02 PM
11	I'm 75 yrs. old and finding it difficult to safely move our trash and recycle containers down our front stairs. This is really a problem when it snows heavily and it's icy. At some point I won't be able to do this, so I'll just have to start leaving our bins out on the street/parking strip.	11/17/2021 10:58 AM
12	But long driveway	11/12/2021 9:33 PM
13	With some good neighborhood cooperation we changed the curbside trash pickup back to alley pickup.	11/12/2021 2:04 PM
14	Not a steep hill, 2 steps	11/12/2021 9:03 AM
15	Only 3 steps	11/12/2021 8:45 AM

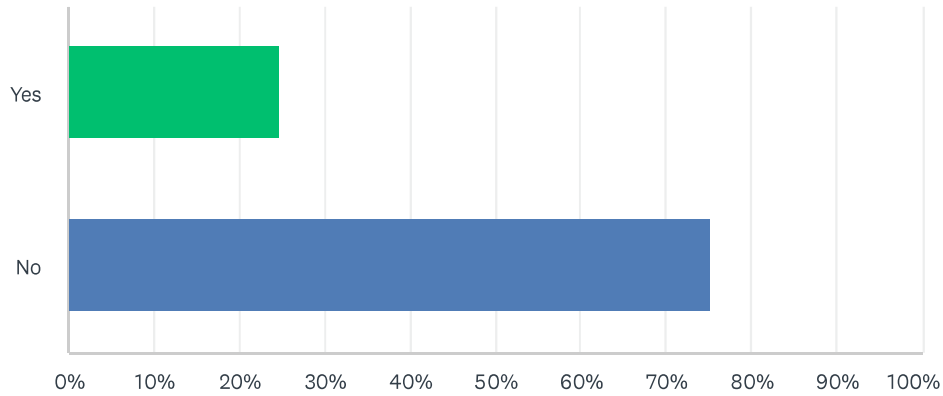


## Trash Collection In Congress Park

16	...everyone now keeps their trash visible from front doors.	11/12/2021 8:14 AM
17	Small hill, 2 steps down	11/12/2021 7:20 AM
18	It would be hard for me a heathy 71 year old to get the trash to the street and back.	11/12/2021 4:08 AM
19	very difficult for older residents, moi	11/11/2021 11:57 PM
20	This is too difficult to maneuver taking 2-3 bins down to the street, especially as we get older. We have been taking them through the alley to put on 13th to avoid the stairs but this will be more difficult if we have snow to contend with. I feel sorry for those people whose houses border on 13th because on any given Monday (our collection day) there can be as many as 12 or more bins alongside their curbs. This can affect parking as well as noise in those houses as people place their bins on the street.	11/11/2021 8:22 PM
21	We didn't install the steps after the City changed its plan. As I recall, the City changed the plan after the steps and alley were all in place.	11/11/2021 8:17 PM
22	We cannot navigate that but use 9th ave for pickup	11/11/2021 7:38 PM
23	But it does not impact moving the bins.	11/11/2021 7:37 PM
24	It is inconvenient bouncing bins up and down the steps. Your truck and bin system is fine for a "suburban" configuration where houses have a driveway to the street but is a huge disservice to those in older neighborhoods. The city managed to collect trash from our narrow alley for more than one hundred years before changing to the current system. This change seems to be for the benefit of the city (less manpower required, etc) with the residents providing much more labor than the reduction to the city.	11/11/2021 5:28 PM
25	I do nit know what you mean here.	11/11/2021 5:15 PM
26	Every year that I get older it all becomes more difficult to haul out to the street.	11/11/2021 5:11 PM
27	and we are mid-block so moving stuff to anywhere is impossible in snow.	11/11/2021 4:58 PM
28	It is very difficult to move the trash bins to the street. My husband can do it, but I cannot. It is dangerous. We are elderly (74 and 75) and I worry that in a few years, we will not be able to do this.	11/11/2021 4:32 PM
29	It's very difficult to haul the carts from the back, down the steep slope and even harder climbing back up. I can't imagine what it will be like when it's snowy and slippery. Probably will just put out bags and skip the cart.	11/11/2021 4:29 PM
30	After one week we got a letter telling us we'd be going back to alley trash pickups.	11/11/2021 4:28 PM

## Q7 Do you have a driveway to the street?

Answered: 239 Skipped: 22

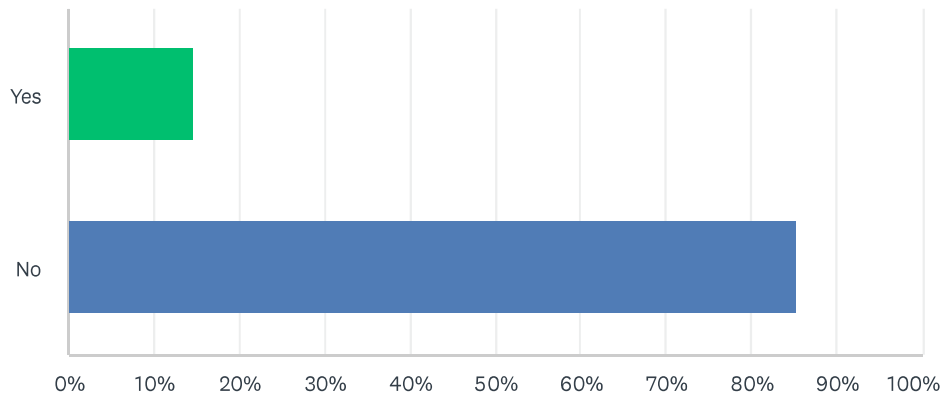


ANSWER CHOICES	RESPONSES
Yes	24.69% 59
No	75.31% 180
TOTAL	239

#	COMMENT:	DATE
1	Can the city give owners ideas how to facilitate driveways permits/construction ?	11/27/2021 11:56 AM
2	it's impossible to move trash cans in snow	11/27/2021 11:49 AM
3	Our garage is alley access only. I keep our bins between our neighbors and our house and have to use the stairs to the street.	11/17/2021 10:58 AM
4	corner property with driveway to the alley	11/12/2021 10:35 AM
5	Driveway is on 9th Avenue not in front on Cook	11/12/2021 9:03 AM
6	Driveway is on 13th Ave.	11/11/2021 10:25 PM
7	We have taken to storing our bins in front yard so we can get them out on pick up days. The bins look awful in front of house and they Are smelly	11/11/2021 4:01 PM

## Q8 Have you experienced property damage because of city trash trucks?

Answered: 238 Skipped: 23



ANSWER CHOICES	RESPONSES
Yes	14.71% 35
No	85.29% 203
<b>TOTAL</b>	<b>238</b>

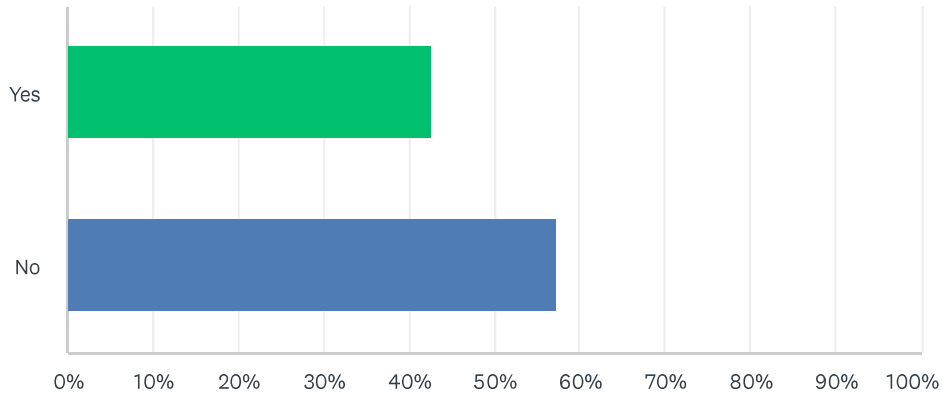
#	COMMENT:	DATE
1	We have experienced trucks skipping service when they didn't see bin on road	11/27/2021 1:43 PM
2	I have twice come out to find my recycling bin knocked over by a parked car, and I've had to pick it all up.	11/27/2021 12:50 PM
3	where did the small trash trucks go WHICH WE PAID FOR???	11/27/2021 11:49 AM
4	Alley garage gutters get hit	11/27/2021 11:43 AM
5	The city is responsible for maintaining and pruning trees along power and communications lines that run in the alley. Often this has been neglected resulting in damage during trash collection. The solution is to appropriately trim the trees. Not shift trash collection.	11/27/2021 10:49 AM
6	I would consider trash left as a result of having trash trucks work on the street property damage.	11/23/2021 6:02 PM
7	Purchased home in May 2021 and have only lived here about 5-6 months so far	11/23/2021 7:54 AM
8	Tree was damaged when the truck lifted the barrel up	11/22/2021 10:31 PM
9	Only once when the truck lift froze and wouldn't release the trash bin. The lift placed the bin on my yard with such force that the wheels tore two channels into my yard.	11/22/2021 10:25 AM
10	They have broken some small branches on a tree in the median.	11/17/2021 4:42 PM
11	Broken limbs in the oak tree that is in the right of way	11/17/2021 12:56 PM
12	Minor breakage of tree branches on two trees where the bins are lifted up to the top of the trash/recycle truck.	11/17/2021 10:58 AM
13	Broken Limbs from the side load bin raising and lowering.	11/15/2021 5:09 PM
14	Overhead utility lines in alley that attach to house taken down by truck arms.	11/12/2021 2:04 PM
15	but squirrels, yes.	11/12/2021 10:21 AM

## Trash Collection In Congress Park

16	The drivers always hit my 30" tree branches by the street. The those f**ckin drivers smile as the take out branches!!!!!!!! Broken limbs everywhere!!!!!!	11/12/2021 9:21 AM
17	Not in the alley, but my 100-year old front steps are now chipped and stained purple from heavy recycling bins	11/12/2021 8:14 AM
18	PUT THE TRUCKS BACK IN THE ALLEYS !!!!!	11/12/2021 7:23 AM
19	I can't be sure. Oue garage has been hit a lot by trucks going in our alley. Can't say if it was city trash trucks or not.	11/11/2021 10:25 PM
20	11th ave trees	11/11/2021 7:37 PM
21	Tree limb damage; have now moved our bins away from the trees and it partially blocks our driveway till the trucks empty one or more of the bins	11/11/2021 7:37 PM
22	It seems more dangerous now when I see the huge trash trucks make U-turns at our intersection (11th & Cook) then just the "old" way of trash pickup, driving in a straight line from alley to alley.	11/11/2021 5:15 PM
23	The damages experienced are due to the extreme crown in the streets that make it difficult for the larger trucks to crest the crown. This has caused damage to the roadway and, I'm guessing, also to the city trucks. Curb damage has also occurred due to the same issue.	11/11/2021 5:13 PM
24	Trash needs to be collected from the alley and recycling should be there as well. After all, we paid for those smaller trucks to collect everything from the alley but it never happened. Recycling is still on the street. Where did that \$ go?	11/11/2021 5:11 PM
25	We instead experience missed trips both in the alley and the street.	11/11/2021 4:59 PM
26	Tree limbs broken; and actually the cart wheel has come off twice so far.	11/11/2021 4:29 PM
27	We have a carriage house that is literally on the alley and we have never been hit.	11/11/2021 4:22 PM
28	broken tree branches since change in pickup to curbside	11/11/2021 4:07 PM
29	We had some trashcans damaged when pickup was in the alley. Our garage isn't on the alley so we didn't have much space for trashcans between our back fence and cars/trucks	11/11/2021 3:51 PM
30	Yes but it wasnt their fault.	11/11/2021 3:09 PM

## Q9 Do trash bins or pick up of large items interfere with your ability to park or safely walk ?

Answered: 239 Skipped: 22



ANSWER CHOICES	RESPONSES
Yes	42.68% 102
No	57.32% 137
TOTAL	239

#	COMMENT:	DATE
1	We have a garage, so parking isn't a problem for us. However, guests can have difficulty finding a place on trash pick-up days.	11/29/2021 4:13 PM
2	I have had some issues since the transition with people not moving trash bins to the front of their house but instead using the side street and blocking my driveway.	11/28/2021 9:59 PM
3	I park in my garage.	11/27/2021 8:50 PM
4	Pickup is in the alley and we want it to remain that way.	11/27/2021 5:02 PM
5	Congested street parking	11/27/2021 1:43 PM
6	No parking on the street on trash pick-up day	11/27/2021 12:33 PM
7	The large items in the alley are unsightly, filthy and a real detriment to the appearance of the neighborhood. Sometimes the mattresses fall and block the alley.. especially if there is snow because they alleys aren't plowed or maintained.	11/27/2021 12:11 PM
8	Yes	11/27/2021 12:10 PM
9	anything in the street is a problem for our property values and access, parking etc	11/27/2021 11:49 AM
10	Parking is a problem on trash days as well as sometimes before and after due to limited parking because of cans	11/27/2021 11:47 AM
11	Large items are occasionally skipped or left in our ally. When this occurs it is a problem as well as being unsightly. Since the shift in trash collection residences at the N and S ends of Clayton the bins have obstructed parking and interfered with street sweeping.	11/27/2021 10:49 AM
12	Park	11/23/2021 6:12 PM
13	Of course it interferes with our ability to park!!! Do you even know what this neighborhood	11/23/2021 6:02 PM

## Trash Collection In Congress Park

looks like? That's like asking if a bear shi\*ts in the woods. A lack of parking has been an issue and having bins on the street compounds the problem. It is horrible! The alleys should be used!!! It will get way worse everytime there is snow!!!

14	Only sometimes	11/17/2021 12:56 PM
15	Several times now we have had to move vehicles down the street or around the corner to then provide sufficient room for all the bins to be placed curbside.	11/15/2021 5:09 PM
16	We've had instances of moved/tipped over bins by individuals apparently trying to find a spot/park in a spot on the street. The bulk trash change only makes it more difficult all around for residents, both for owners and renters.	11/15/2021 4:23 PM
17	When pickup is in the alley the trash bins are all over the roadway on the side. When pickup is in the street the trash bins are in roadway (on side) or in tree lawns and flower beds.	11/12/2021 2:04 PM
18	park	11/12/2021 11:13 AM
19	I have to move the barrels to my driveway so drivers don't break the tree limbs even more. See above!!!	11/12/2021 9:21 AM
20	Sometimes. Depends where neighbors put large items for pick up.	11/12/2021 8:30 AM
21	PARKING IS A PREMIUM THAN ALL THE TRASH CANS LINE UP	11/12/2021 7:23 AM
22	You are asking about two variables here: trash bins and large item pickup.	11/12/2021 5:47 AM
23	They do now because of street pickup.	11/11/2021 8:58 PM
24	City planners have changed zoning so that there are 6 people living next door to us. Each one has a car. On collection days, parking can be difficult with so many cars on the street as well as bins. Some people never move their bins, taking up parking space for days on end.	11/11/2021 8:22 PM
25	Alley pickup	11/11/2021 7:39 PM
26	The reduction in large item pick-up from once a month to every other has caused trash to build up in alleys. Having to drag extra trash to curb results in massive mess. If they are hand loading trucks, they can drive down alleys.	11/11/2021 5:47 PM
27	Not so far.	11/11/2021 5:39 PM
28	Neighbors sometimes do NOT collect their bins in a timely fashion. They live a half a block away and have to push them to 11th Avenue. The bins remain, empty in the way, and are a hazzard.	11/11/2021 5:15 PM
29	The change of putting bins on the street, instead of in the alley, caused limited street parking.	11/11/2021 5:13 PM
30	It impacts kids walking to school with limited visibility at crosswalks due to 3 bins per household in many cases. Spill containers of trash and recycling end up on the storm drain because it is located right near with many residents place their trash because it is a no parking zone.	11/11/2021 4:59 PM
31	the new city rules interfere with our ability to live quietly and peacefully – the trash should be picked up from the ALLEY, not trashing our frontages outside out houses in the streets!!!	11/11/2021 4:58 PM
32	Sometimes	11/11/2021 4:51 PM
33	I have a garage for parking, but street parking is limited with bins on the street.	11/11/2021 4:46 PM
34	It is terrible when black bins are in the alley...	11/11/2021 4:41 PM
35	Because the trash trucks are no longer coming through the alley, large, dangerous items are being placed there by residents. We must drive through the alley to our garage. We are worried that more and more items will make the alley inaccessible. One neighbor put a large sheet of glass (maybe 2X5') in the alley which is propped on the wall of his garage which faces the street. I'm afraid that it will be damaged and break causing a hazard.	11/11/2021 4:32 PM
36	Sometimes, not on a regular basis. Lots of people on my street park in the street and then add the huge trash and recycle carts. It's insane to have the alleys and not use them for keeping trash where it belongs.	11/11/2021 4:29 PM
37	On the days when we have trash, recycle, compost, large item and it happens to be a street	11/11/2021 4:22 PM

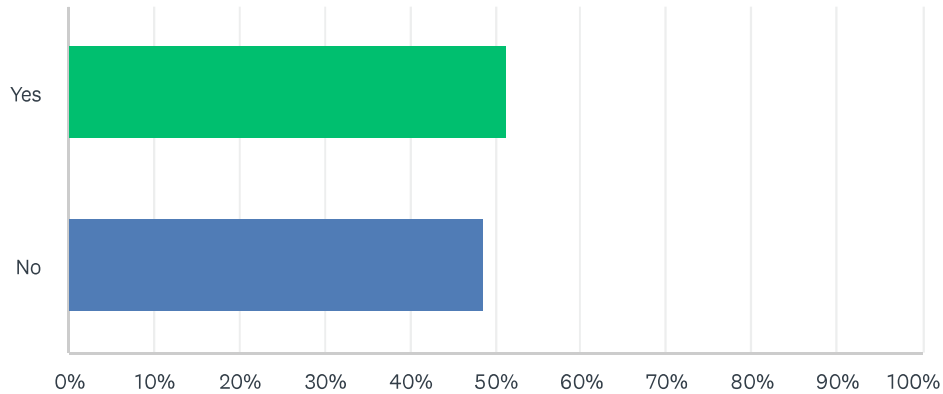
## Trash Collection In Congress Park

sweeping week it is a nightmare.

38	Sometimes. Our block has tight parking anyway at times, and on pickup days it definitely impacts parking.	11/11/2021 4:17 PM
39	Parking on trash pick up days is difficult with all the trash, composting and recycling cans in same place. Particularly bad if someone has a large item pick up in addition to trash	11/11/2021 4:01 PM
40	pick up is also a street sweeping day -- duh	11/11/2021 3:56 PM
41	It diminishes the number of available parking spots, to be sure.	11/11/2021 3:20 PM

## Q10 Do you have trouble finding a place to put your bins or large items for pickup because of parked cars?

Answered: 237 Skipped: 24



ANSWER CHOICES	RESPONSES
Yes	51.48% 122
No	48.52% 115
TOTAL	237

#	COMMENT:	DATE
1	sometimes	11/30/2021 10:25 AM
2	This is a consistent problem. Many houses on our block either don't have or don't use a garage, so there's a lot of on-street-parking. We have a narrow lot and it is common to not be able to place our bins adjacent to our property. Furthermore, when pickup is delayed by a Monday holiday, the cars from the opposite side of the street are often parked on our side the evening before [when we usually set the bins out] because it's street-sweeping day on their side--making it even harder to find a spot for the bins. And last, also when the pickup is delayed by a Monday holiday, our bins are out on our street-sweeping day, which is a hassle for everyone: us and the streetsweepers! It seems like getting the schedules coordinated would be at least a reasonable start to fixing some of these issues.	11/29/2021 4:13 PM
3	Luckily we can place our bins on 13th street for pickup and people generally don't park there currently. If parking gets more congested though, I foresee this being an issue.	11/28/2021 9:41 PM
4	That's why I love my block.	11/27/2021 8:50 PM
5	Pickup is in the alley behind our house. If that changed there would be no room for the bins Because of the parked cars on our street.	11/27/2021 5:02 PM
6	Even when I take them to 10th	11/27/2021 2:51 PM
7	Reach/Sewell school is across the street. People park too close to our bins, and the DOTI worker leaves us a note to leave space. What in the hell are we supposed to do??	11/27/2021 12:28 PM
8	With all the street parking we often lose space to put out compost and recycling containers.	11/27/2021 12:11 PM
9	Especially on street sweeping weeks	11/27/2021 12:10 PM
10	Street parking should be metered or somehow otherwise require a fee per vehicle. Streets should not be freely available for storing one's personal property.	11/27/2021 12:08 PM



## Trash Collection In Congress Park

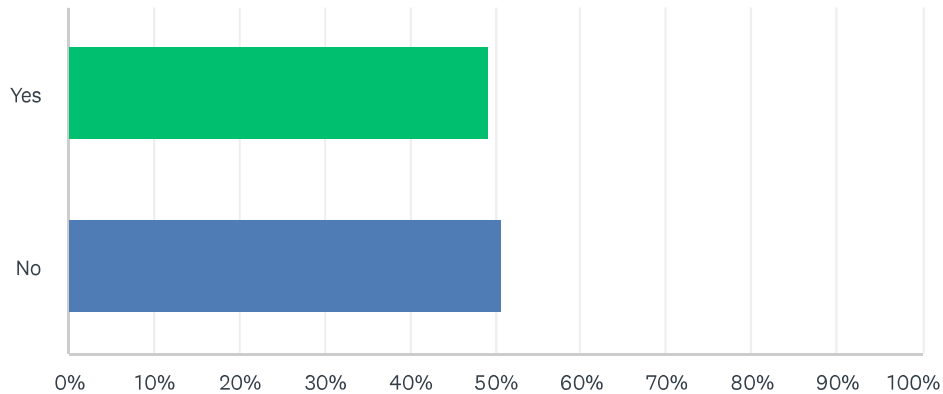
11	it's a disaster. PICK UP TRASH FROM OUR ALLEYS!!	11/27/2021 11:49 AM
12	See above. Large items are a particular problem.	11/27/2021 10:49 AM
13	Alley pick up	11/26/2021 5:49 PM
14	YES! Every week we have to find a place to put our bins. This is absolutely ridiculous and so unnecessary when there are perfectly fine alleys that should be used for this purpose.	11/23/2021 6:02 PM
15	Just need to work around the cars and not by trees so they are not damaged	11/22/2021 10:31 PM
16	We are in alley, but when trying to find parking in other parts of neighborhood we do	11/22/2021 5:30 PM
17	Usually not a problem, but I occasionally have someone park close enough to my driveway that I have to place my bins in a different area along St Paul street	11/22/2021 10:25 AM
18	Sometimes a driver will park a car too close to my trash cart, even though the trash cart was in place first.	11/17/2021 12:56 PM
19	This is a constant problem.	11/15/2021 5:09 PM
20	See Comment to Question 9 above.	11/15/2021 4:23 PM
21	We might, if we didn't have our own driveway. We block our driveway with our cans.	11/12/2021 2:41 PM
22	I would if we moved the pick up to the street because our lot does not have off street parking (we live in an alley house). Think ADU's!	11/12/2021 2:04 PM
23	We place them out late at night or very early AM as that is the only time there might not be cars in front of our house.	11/12/2021 11:13 AM
24	N/A	11/12/2021 10:29 AM
25	It does happen, but rarely.	11/12/2021 8:45 AM
26	PUT THE TRUCKS BACK IN THE ALLEYS !!!!	11/12/2021 7:23 AM
27	I could see this being an issue	11/11/2021 10:09 PM
28	We have had to put out bins in the middle of afternoon to assure that parked cars don't prevent us from being able to put bins out.	11/11/2021 9:21 PM
29	Sometimes bins can not be placed in front of the address to which they belong.	11/11/2021 8:22 PM
30	It's also terrible for the people living on the corner lots, who are now treated to a whole row of trash, recycling, and rotting compost bins on certain days.	11/11/2021 8:17 PM
31	There is no parking in the alley behind our house	11/11/2021 7:50 PM
32	Pickup is in the alley, so not a problem.	11/11/2021 7:39 PM
33	Our block has a lot of people who street park due to 3 apartment complexes and rental properties.	11/11/2021 7:12 PM
34	In a way, we do: our collection location is across the alley from our house (we live west of the alley, trash is collected on the east side) and there's a row of several garages there. There's no other place to put our bins than in front of one garage or another, or blocking a walkway.	11/11/2021 7:02 PM
35	but that is only because as of now I have alley pick up.	11/11/2021 7:01 PM
36	Very narrow street, Colfax B Place, only has parking on north side, I live on the south side.	11/11/2021 5:28 PM
37	This is particularly difficult on street sweeping days.	11/11/2021 5:11 PM
38	there is never space on the street and the visitors to our neighborhood can never find parking because of all the trash cans in the street. THE NEW TRASH RULES ARE A HORRIBLE DISASTER.	11/11/2021 4:58 PM
39	there is also a lot more trash being hidden in alleys now too. Overall, this has been a negative impact to our neighborhood	11/11/2021 4:48 PM
40	Never a problem	11/11/2021 4:41 PM
41	sometimes	11/11/2021 4:30 PM

## Trash Collection In Congress Park

42	Rarely so I'll say no to this	11/11/2021 4:29 PM
43	We are on a hill and only street parking is available.	11/11/2021 4:28 PM
44	Our block has two apartment complexes and several homes that have been broken into rentals. There are a lot of people parking on the street. We've had our bands moved off of the street into the right of way for people to park and been missed by pick up.	11/11/2021 4:22 PM
45	Occasionally	11/11/2021 4:20 PM
46	Sometimes.	11/11/2021 4:17 PM
47	Sometimes	11/11/2021 4:13 PM
48	We actually do not place them in front of our house because we are one in from the corner. So we just wheel them down to the end of the alley and park them there. Works for us and seems to work for city. Otherwise, it would be a huge pain to get them down the stairs form the front of our property.	11/11/2021 4:01 PM
49	Sometimes, but not always.	11/11/2021 3:57 PM
50	People also don't know how to place their bins.	11/11/2021 3:56 PM
51	Sometimes it is difficult to find space for all of the bins.	11/11/2021 3:09 PM
52	I would for sure if my area moved to curbside pickup.	11/11/2021 3:03 PM

## Q11 The only snow control in alleys has been city trash trucks compacting the snow. Will you have trouble getting trash safely out of your alley to the street or the end of the alley?

Answered: 233 Skipped: 28



ANSWER CHOICES	RESPONSES
Yes	49.36% 115
No	50.64% 118
<b>TOTAL</b>	<b>233</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	This is certainly a possibility, though it hasn't occurred yet. To compound the issue, our block has an exceptionally narrow alley--which is why we always had to set out recycle & compost bins in the street--only manual pickup trash trucks fit in our alley.	11/29/2021 4:13 PM
2	Good point. Not sure since it hasn't snowed this year.	11/28/2021 9:59 PM
3	Possible, hasn't snowed yet so I don't know if this will be an issue.	11/28/2021 9:41 PM
4	Absolutely	11/27/2021 5:02 PM
5	It will be very difficult if not impossible. I will certainly not recycle or compost when there is snow	11/27/2021 2:51 PM
6	We are storing bins by front porch -which is extremely unpleasant to host guest on front patio	11/27/2021 1:43 PM
7	We are in the middle of the block, and it is steep at both ends so that is not an option for us	11/27/2021 12:28 PM
8	OMG! We need the alley plowed!	11/27/2021 12:11 PM
9	Cars create a problem by compacting snow on streets. Streets with little to no car traffic melt in a timely manner whereas car compacted snow on streets lingers for days to weeks longer. This is a clearly biased question. If you want to argue about placing bins someplace else, fine; but don't bring in some inaccurate statement about snow compaction into the discussion. Any multimodal street user who has spent at least one winter season in Denver would know this.	11/27/2021 12:08 PM
10	Even without snow it has been difficult so far when the pick up was change from alley to the front of the house because the stairs I need go down with the trash to the street.... I have back issues and really worried about risks of doing this when snow in the ground	11/27/2021 11:56 AM
11	it will be impossible in snow	11/27/2021 11:49 AM

## Trash Collection In Congress Park

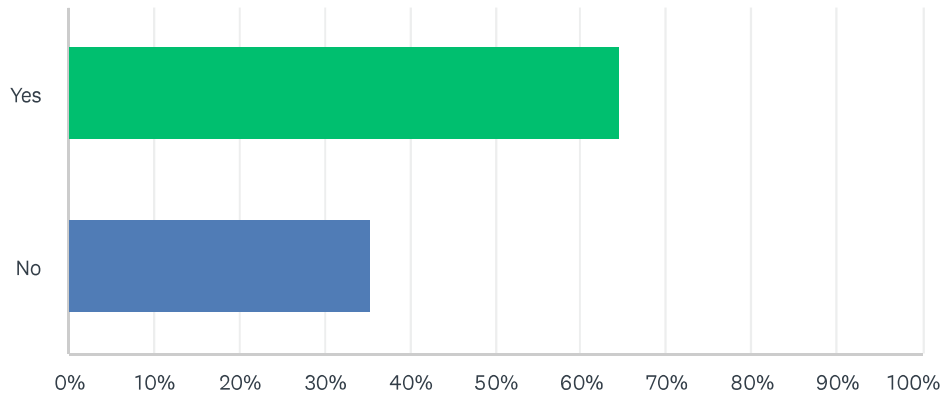
12	No snow yet. However, this is anticipated to be a problem with any snowfall > 4-6 inches.	11/27/2021 10:49 AM
13	I no longer keep my trash in the alley	11/23/2021 6:12 PM
14	When it snow, of course we will have trouble getting trash to the street! The end of the alley is NOT an option as it is too far to move bins. I seriously hope that telling people to put their bins at the end of the alley is not an option.	11/23/2021 6:02 PM
15	I have no alley access from my property, so my trash pickup has always been curbside.	11/22/2021 10:25 AM
16	I have real problems getting our cars out of our garage (alley access only) and out the end of the alley onto 8th Ave. because the snowplows put the snow into the end of the alleys - blocking them. I'm 75 yrs. old and am finding it more and more difficult and dangerous to hand shovel the snow in the alley and end of the alley to get out. I've lived here for 43 years and I've always depended on the old trash trucks to smash the snow down.	11/17/2021 10:58 AM
17	We are located mid block. No plows, means I'll now get to navigate ice and snow while hauling my bins. Or I can take them up the steps from the alley through my backyard down my side yard and then through the front yard, tree lawn, to the curb which no doubt will present placement issues on the street with parked cars and snow.	11/15/2021 5:09 PM
18	Question is kind of confusing. Not sure what "safely out of your alley" means. Trash cans are to kept on owners property not the alley so that's why I don't understand.	11/13/2021 7:47 PM
19	Living in an alley house means the street is a city lot length away - lots of shoveling to get there! With house on the alley - trash bins move 4-5 feet.	11/12/2021 2:04 PM
20	Our trash containers are behing our back yard fence.However, it would become difficult to pull the containers to the end of the alley	11/12/2021 11:13 AM
21	N/A. Luckily we still have alley pickup.	11/12/2021 10:29 AM
22	I'm able to shovel and capable but I'm sure the elderly won't be able to do that with a lot of snow.	11/12/2021 10:21 AM
23	I keep my bins (purple and black) on my property, not in the alley, as I was told we couldn't leave them in the alley.	11/12/2021 8:30 AM
24	No - because like all of my neighbors, we have moved our trash to the front side yards. It is unsightly and sad but living in the middle of the street, it is not feasible to drag it 1/10 of a mile from back to front.	11/12/2021 8:14 AM
25	DRAGGING A HEAVY TRASH BIN THRU 4-6 INCHES OF SNOW HALF WAY UP THE ALLEY. REALLY, WHAT ASSHOLE THOUGHT UP THE REMOVING TRASH PICK UP FROM THE ALLEYS. HAVE LIVED AT THIS ADDRESS FOR 40 YEARS	11/12/2021 7:23 AM
26	I dread winter snows and dragging the trash bins to the street.	11/12/2021 5:47 AM
27	We will be able to clear snow ourselves because we have a snow blower.	11/12/2021 5:05 AM
28	Trash trucks are not snow control. Who made this statement? This is misleading.	11/11/2021 10:08 PM
29	It will be impossible at times, as well as dangerous trying to cross a slippery street with the amount of traffic that can be on 13th, whether placing bins out for collection or returning them to our property.	11/11/2021 8:22 PM
30	I didn't realize this but of course, it will be a big obstacle. Also getting our car out of the garage which is off the alley.	11/11/2021 7:38 PM
31	We made the choice to move our bins to the side of the house.	11/11/2021 7:12 PM
32	both ideas will be very difficult for me. I am well over 70 and hauling trash containers any further than from my garage to the east side of the alley will be a big burden on me.	11/11/2021 7:01 PM
33	I do not use an alley.	11/11/2021 5:39 PM
34	Very concerned about trash, composting and recycling in the winter. No one shovels the alley and the only way for the trash to be brought around front is to go through the alley.	11/11/2021 5:37 PM
35	It has been an absolutely silly change to require bins be put on the street instead of in the alleyway!	11/11/2021 5:13 PM

## Trash Collection In Congress Park

36	Without trash trucks, I also probably won't be able to drive down the alley at all if it snows.	11/11/2021 5:11 PM
37	This is an open ended question. We expect heavier than normal snow this year so this will mean increase shoveling so that neighbors can get out of their garages and navigate trash, recycling, and compost bins safely. The city already requires volunteers to assist with shoveling the right of way. This is another burden shifted to taxpayers at a time that tax increases have happened and service has been reduced. Meanwhile the City's budget increases. City failed policies are not the fault of the taxpayers and residents.	11/11/2021 4:59 PM
38	IT IS IMPOSSIBLE TO MOVE TRASH CANS DOWN THE ALLEY IN WINTER. IF THE CITY IS GOING TO PLOW THE ALLEYS, THEN WHY NOT JUST PICK UP OUR TRASH THERE? SAME COSTS TO THE CITY!!!!	11/11/2021 4:58 PM
39	Not certain. Haven't had to deal with snow yet	11/11/2021 4:51 PM
40	I keep my trash bin closer to the street now Please please don't switch trash back to the alley	11/11/2021 4:41 PM
41	We store the bins on the side of our house, BUT, we relied on the trash trucks to smash the snow down so our car could get out of the alley. We live mid-block.	11/11/2021 4:32 PM
42	With trash pick up now in the street, we now keep our cans in the narrow driveway, and have to park our car in the street (garage access is street facing).	11/11/2021 4:30 PM
43	There will be problems with space now that all the cans are on the street when they're significant snowfall.	11/11/2021 4:29 PM
44	When we have a significant snow it will be impossible. I'll have to shovel for about an hour or two just to get the cart out. In the past, the cart was in the alley, no shoveling needed at all. Again, I'll just toss the bags in the street on those snowy days and forget the cart.	11/11/2021 4:29 PM
45	As much as we dislike it we have moved our trash bins to the side of the house.	11/11/2021 4:22 PM
46	We don't keep trash in the alley	11/11/2021 4:20 PM
47	Bins now in front yard but will be impossible to park and charge my ev car if alleys have deep snow	11/11/2021 4:01 PM
48	We will have trouble getting out of our garage with no snow compacting by trucks.	11/11/2021 3:56 PM
49	I would for sure if my area moved to curbside pickup.	11/11/2021 3:03 PM

## Q12 Do you think the alleys should be plowed now if trash trucks are not driving through them to allow you to get your bins to the appropriate new location?

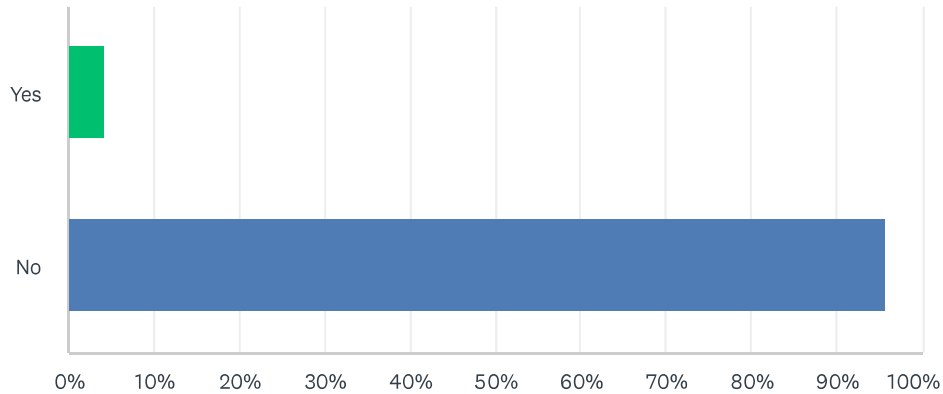
Answered: 232 Skipped: 29



ANSWER CHOICES	RESPONSES	
Yes	64.66%	150
No	35.34%	82
TOTAL		232

## Q13 Have you asked for assistance from the city in getting bins to the street?

Answered: 237 Skipped: 24



ANSWER CHOICES	RESPONSES	
Yes	4.22%	10
No	95.78%	227
<b>TOTAL</b>		<b>237</b>

#	COMMENT:	DATE
1	Is the city helping with that?	11/28/2021 7:31 PM
2	But I can't bring the trash cans to the front so it's pointless. And I don't want the stairs damaged. Also I've watched the driver take my neighbor's trash and it is an absurd use of his time.	11/27/2021 2:51 PM
3	Didn't know it was offered by city- had to ask neighbor for help when husband was out of town	11/27/2021 1:43 PM
4	But my neighbors help me.	11/27/2021 12:42 PM
5	It is too much of a pain to do this.	11/27/2021 12:33 PM
6	Not so far, but will with the first snow	11/27/2021 12:28 PM
7	will ask for help when weather changes. unsafe for older residents. alley pick-up was just as it should be, no reason to change.	11/27/2021 12:11 PM
8	How does it work?	11/27/2021 11:56 AM
9	Not yet.	11/27/2021 11:51 AM
10	no one helps. the city is ignoring the will of the residents.	11/27/2021 11:49 AM
11	I do not know how I will get out with snow. At 78 I cannot do that much	11/27/2021 11:46 AM
12	But I will need to if it changes. I'm a senior and unable to move the bins very far	11/27/2021 11:44 AM
13	We don't but this is an issue for older neighbors who are not physically able to drag their bins to the street.	11/23/2021 6:02 PM
14	??? Is the city providing this service? If so, I haven't heard anything about how to get it.	11/17/2021 10:58 AM
15	I keep switching from alley transport to going through the yard. I've got three bins so that's	11/15/2021 5:09 PM

## Trash Collection In Congress Park

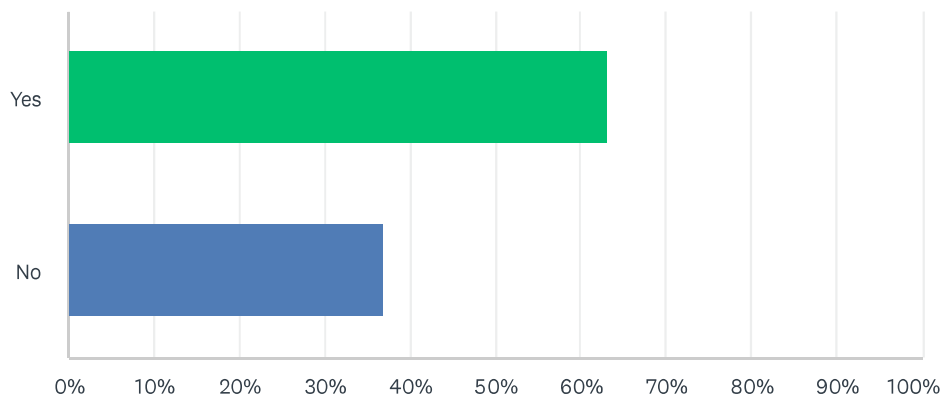
three chances of falling on my can as I go up stairs, down stairs or down the Denver Hill. I don't know which is or will be worse.

16	Not sure about question 12. My new location is the street so not sure what you mean by "new location".	11/13/2021 7:47 PM
17	Can the trash trucks have plows on them?	11/12/2021 6:33 PM
18	I am not putting them on the street.	11/12/2021 2:04 PM
19	If my husband was not available, I would not be able to get the trash out there. I do sometimes pull up the empty container and it is very very heavy to pull up the front steps. There will be a time we will not be able to do it.	11/12/2021 11:13 AM
20	N/A We would need assistance.	11/12/2021 10:29 AM
21	No, because I am not elderly or disabled, I don't think that would be fair. Instead, I am planning to move.	11/12/2021 8:14 AM
22	BUT I WILL COME WINTER. I AM NOT GOING TO PULL OUT MY BACK, SLIP ON ICE BECAUSE THE CITY MANAGERS ARE IDIOTS	11/12/2021 7:23 AM
23	Didn't know such assistance is available.	11/12/2021 5:47 AM
24	but I will have to soon	11/11/2021 11:57 PM
25	but again I have alley pick up. If this changes, yes a city employee can get my trash weekly to the appropriate place.	11/11/2021 7:01 PM
26	They will just continue to raise property taxes and reduce services.	11/11/2021 5:37 PM
27	I'm pregnant and getting our bins down to the street is actually quite dangerous now. I slip on the hills going up and down and have asked my neighbors multiple times for help.	11/11/2021 5:22 PM
28	I have asked the city trash to have neighbors stop blocking my parking space with their bins.	11/11/2021 5:15 PM
29	Once again, it has been, and still is, a silly requirement in my neighborhood to require bins be placed on the street vs alleyway. It is, after all, what the alleyways are designed for and many residences have designed their trash/recycling space accordingly.	11/11/2021 5:13 PM
30	Not yet, but I am almost 69 and that day is approaching. How many elders won't ask and will try to do it themselves and end up injured?	11/11/2021 5:11 PM
31	We have had to help our neighbors who don't know there is help or won't ask for help because they do not want to deal with city personnel who are often hostile, ticket them, and harass them.	11/11/2021 4:59 PM
32	THEY NEVER HELP, REGARDLESS OF OUR CALLS.	11/11/2021 4:58 PM
33	While my husband was ill, we had to rely on neighbors. Since it was several months, we felt guilty to ask them.	11/11/2021 4:32 PM
34	No, but my adult son has offered to help the older folks on the block.	11/11/2021 4:28 PM
35	Yes, and they did provide assistance for our regular trash bin, but I find it inconvenient on trash days to park on our streets. Also, it is such a pleasure to see all the trash cans setting on our pretty street, trashing up what used to be a beautiful neighborhood. I will admit it makes it easier for the vagabond vans to park in Congress Park without being noticed as much.	11/11/2021 4:09 PM



## Q14 In your opinion, are bins on the street interfering with the safety of pedestrians, bicyclists, street sweeping or student drop off at the elementary schools?

Answered: 230 Skipped: 31



ANSWER CHOICES	RESPONSES
Yes	63.04% 145
No	36.96% 85
<b>TOTAL</b>	<b>230</b>

#	COMMENT:	DATE
1	street sweeping interference Other issues "no"	11/30/2021 10:25 AM
2	Definitely interfering with street-sweeping as noted above. And it is certainly difficult to maneuver the bins down the stairs to the street--especially for older folks or those with some medical conditions.	11/29/2021 4:13 PM
3	These issues are not my biggest concern. I am more concerned about whether people will have a place to put there bins. With parking getting more and more difficult (especially on the blocks closer to Colfax), it will be hard for trash collection to operate among all the parked cars.	11/28/2021 9:41 PM
4	Also hazardous to residents hauling the heavy bins down grass hills off of curbs and down stairs to the street and back	11/28/2021 7:31 PM
5	Not sure they're interfering with safety but definitely interfering with large item pickup. Where is that supposed to go now?!?	11/27/2021 3:55 PM
6	We have a school right across the street and bins on the street interfere with the safety of student drop-off	11/27/2021 12:33 PM
7	THIS IS A HUGE PROBLEM!!!!	11/27/2021 12:28 PM
8	The alley is there for a reason- trash and recycle bins in the street are a nightmare and will be worse in snow weather	11/27/2021 12:10 PM
9	Parked cars are a greater threat than bins to pedestrian, bicyclist, and student drop off. Street parking needs to be further limited. Streets should not be freely available for storing one's personal property. At the very least, parking should be eliminated from the first two car lengths before every intersection. If you want to talk about street safety, don't bring your biases	11/27/2021 12:08 PM

## Trash Collection In Congress Park

against bins into the discussion as a weak argument. It's not only weak but it's also inaccurate.

10	People do not move back the bins quickly enough besides taking Parking space .... I have seen flies in the summer in my porch (never happen before) and I think it is because the trash are left many hours in the street	11/27/2021 11:56 AM
11	BINS ON THE STREET ARE A HORRIBLE DESTRUCTION OF OUR PROPERTY VALUE AND CONVENIENCE. the city should collect trash from the alleys we built for that purpose.	11/27/2021 11:49 AM
12	Only street sweeping. The bins interfere with street sweeping, but this is a scheduling choice made by the two organizations. It would be plenty easy to have street sweeping and trash/recycling/compost pick-up on different days. Why they choose not to do this is a mystery to me.	11/27/2021 11:48 AM
13	Yes, at the ends of the street.	11/27/2021 10:49 AM
14	There are issues with putting bins to the street on school days and especially during pick up and drop off at Teller Elementary. Bins are missed, contents are left scattered all over the street, and parking isn't possible at times.	11/23/2021 10:23 PM
15	Unsure at this time. Other bins were already picked up in this location	11/23/2021 6:12 PM
16	Of course! It is a huge nuisance and unsightly change that the city has imposed. Please change this stupid policy and have trucks go down the alleys. This will be HORRIBLE this winter because the streets will literally get trashed. Moving the bins to the street was an excellent way to make our neighborhood look bad. I would hope the city could use the taxes that we pay to at least not make our neighborhood streets trashy.	11/23/2021 6:02 PM
17	they interfere with street sweeping.	11/17/2021 4:42 PM
18	I AM LUCKY THEY ARE STILL PICKING UP IN MY ALLEY	11/17/2021 1:33 PM
19	Student drop off at Teller Elementary	11/17/2021 12:56 PM
20	I have not seen any of these problems on our block.	11/17/2021 10:58 AM
21	It's not just 'my opinion.' Ask the people that drive the street sweepers, Not to mention 12th Avenue at Monroe / Garfield is a major commuter stretch for Teller Elementary and Cars, Trucks, Bins, and Kids don't really mix well.	11/15/2021 5:09 PM
22	Not sure about this answer because I don't park my car in front of my house so it's fine but I know other neighborhoods parking is scarce. What's nice is it prevents the lawn services from parking in front of my house.	11/13/2021 7:47 PM
23	Our November sweep did not occur because it was recycle day and the trucks could not get to the curb.	11/12/2021 6:33 PM
24	Have you ever slipped on the open lid of a trash bin laying on the side.	11/12/2021 2:04 PM
25	Our trash, vehicles, and utilities are meant to be accessed through the alley ways. I can not physically haul my trash can down the hill in the lawn, across the tree lawn and out to the street. My trash can has to remain in front of the house because the area between the house and property line is too narrow for trash can. Trash trucks need to go through the alley to pick up our trash on trash day. Congress Park was not designed to haul trash cans to the street. THat is what the alleys are for. Change it back to trash service through the alleys NOT PICK UP ON THE STREET. It's unsightly, and extremely difficult to haul garbage cans over the lawn. I have no idea what to do when it snows. I have NO driveway.	11/12/2021 11:25 AM
26	One side of our street does not get swept because the trash containers are out there. The schedule should be changed.	11/12/2021 11:13 AM
27	Not to mention parking!	11/12/2021 10:29 AM
28	but I can see that on other blocks. That's the downfall of high density.	11/12/2021 10:21 AM
29	At least not on my corner	11/12/2021 9:03 AM
30	Street sweeping sometimes, but the neighbors are considerate and always help move mis-located bins.	11/12/2021 8:45 AM

## Trash Collection In Congress Park

31	Street sweeping	11/11/2021 10:50 PM
32	This survey is ridiculously biased.	11/11/2021 10:08 PM
33	For me, "only" a problem with street sweeping	11/11/2021 8:58 PM
34	Absolutely. Especially with street sweeping. There is simply not enough room. Just about every house has 3 bins as well as 2 cars or more. There is supposed to be a certain amount of spacing of the bins as well. Then you have cyclists and cars having to avoid the trucks making the collections, sometimes difficult to see around. This can also be true for pedestrians trying to cross the street.	11/11/2021 8:22 PM
35	The trucks should have been designed to safely go down the alley! They are too big and too wide. Poor design!	11/11/2021 8:21 PM
36	Not exactly a safety issue, but street sweeping is impacted, as is availability of parking. When sweeping and trash days coincide, it's really a mess.	11/11/2021 8:17 PM
37	Unsure. My area has few cars on the street but just two blocks north, it is impossible to park on pickup days.	11/11/2021 7:38 PM
38	Very much for student drop-off near Teller School	11/11/2021 7:37 PM
39	remember trash pick up is a public service. So make it a convenient service. Alley are safer, better for our limited street parking, less unsightly, and less hassle for the home owner/renter.	11/11/2021 7:01 PM
40	Don't know	11/11/2021 6:05 PM
41	Bins on the street is a way for the city to reduce services even though they continue to raise property taxes. I have also notice bins will sit on the street for days after pickup day. In rare cases street sweeping falls on the same day as bin pickup, in these case the city can not meet their obligation of sweeping the street.	11/11/2021 5:37 PM
42	Running snow plows down the alleys (which have never been done before) is more dangerous than trash trucks with regard to the high-profile of the vehicles. That would be trading one bad decision for another. ALLEY PICK UP PLEASE. My husband and I are natives, we are in are early 50s and we have never heard such nonesense as entire blocks of folks carting trash bins to the street side.	11/11/2021 5:15 PM
43	The narrow streets are already problematic to navigate for cars, peds, bicyclists and street sweeping. Frequently, motorists are required to stop and pull over, in order to allow an oncoming vehicle pass. The addition of the bins exacerbates the congestion making it more unsafe for all users on the road.	11/11/2021 5:13 PM
44	The most unthought-out idea ever by our city. Do the Waste management people all live in suburbia and think old Denver functions like that? It doesn't BTW. I'm sure they are also NOT from Denver. Study your impact before wildly making ridiculous changes that are not needed and do not work in practical application.	11/11/2021 5:11 PM
45	Recycling and compost were already in street so no significant change	11/11/2021 5:00 PM
46	Emphatically Yes!	11/11/2021 4:59 PM
47	BINS ON THE STREET ARE A VERY BAD IDEA FOR EVERY REASON.	11/11/2021 4:58 PM
48	No but very inconvenient especially for large items/ extra trash.	11/11/2021 4:51 PM
49	Absolutely no We already have green and purple bins on the street and adding black bins is absolutely no problem plus if you recycle and compost there should be very little trash in your black bins	11/11/2021 4:41 PM
50	Bins are often placed between cars. This is hazardous for the cars.	11/11/2021 4:32 PM
51	Yes, with street cleaning. Safety is somewhat of an issue as we now have to park our car in the street so we can maneuver around the cans now kept in the driveway. With theft from and of autos increasing in our neighborhood, this is concerning.	11/11/2021 4:30 PM
52	The bins are sporadically placed all along the street which should be only for parked cars. Now people on bikes have to weave all over to get through. It's cluttered looking and just ugly to look at. Makes you wonder what the city council is smoking.....	11/11/2021 4:29 PM

## Trash Collection In Congress Park

53	Our street is narrow to begin with because we are parking on both sides. When there's no room between cars people put their trash bins outside of the cars. This is very dangerous for both drivers and bicycles.	11/11/2021 4:22 PM
54	more concerned with safety of citizens trying to get the bins down steps and down the alley for curbside pickup	11/11/2021 4:07 PM
55	Trash collection should have remained in the alley	11/11/2021 4:05 PM
56	Accommodations must be made on the rare occasions when street sweeping and garbage/recycling/compost pickup coincide.	11/11/2021 3:20 PM