

# Denver Solid Waste Service Changes

Starting January 2025

## Solid Waste Service Changes

Beginning in January 2025, Denver's solid waste services will shift to weekly trash, bi-weekly recycling, weekly compost and every-9-week large item pickup.



Weekly Pickup

Bi-Weekly Pickup

Weekly Pickup

## Compost Service Rollout Has Accelerated!

Instead of rolling compost out one district per quarter in 2025, the city will roll service out to all remaining solid waste customers at once in the first quarter of 2025 — nine months ahead of schedule. Customers will receive letters with instructions on how to sign up and can go to [Denvergov.org/CompostRollout](https://denvergov.org/CompostRollout) to learn more.

## Why Change?

These changes are critical to creating a sustainable, self-sufficient operation that delivers the high quality of service Denver residents deserve while supporting the City's sustainability goals.



Offering weekly recycling collection in 2023 and 2024 did not result in a significant increase in recyclables collected, while trucks circled the city twice as often.



Composting food scraps and yard debris is one of the best things residents can do to reduce their impact on the environment. By expanding access to all who want it and accelerating deployment of service, we can empower residents to take direct action to increase the city's diversion rate.



Matching service demand with available resources will increase overall recycling and compost rates, reduce greenhouse gas emissions and improve customer service and service delivery.



## When will residents get their compost carts?

Customers in Solid Waste Collection Districts 1,6,7 and 9 will receive letters in December with information and instructions to select a compost cart size. Residents can sign up via their Denver Utilities Online account, 311 or return mail.

All requests received by Jan. 10, 2025, will be delivered in February and March. Should a resident miss the initial deadline, they are still able to opt in and will receive their preferred cart size after the accelerated delivery initiative is complete.

Solid Waste will also offer “come and get it” events to allow for self-service. Visit [Denvergov.org/CompostRollout](https://denvergov.org/CompostRollout) for more information.

## I am a renter or member of an HOA. How can I request a compost cart?

If you are a renter or member of an HOA who uses the City and County of Denver’s waste collection services, you can request a compost cart in one of the following ways:

- ➔ If the utility services for your address are registered to your name, you can request a compost cart through your Denver Utilities Online (DUO) account.
- ➔ If the utility services are not registered to your name, you can request a cart by mailing back the form you received in the mail or by calling 311.
- ➔ You can collect a cart in-person by bringing the letter you receive in the mail and proof of address to our cart maintenance facility at 2013 S. Osage St. (Monday - Friday, 8 a.m. - 2 p.m.) Note that weekly collection of carts picked up from Osage will begin February 3.

## Why are we moving to every other week recycling collection?

Recycling collection is moving to every other week to make better use of the city’s resources. Offering weekly collection in 2023 and 2024 did not result in a significant increase in recyclables collected, while trucks circled the city twice as often.

## Why are we moving to every-nine-week large item pickup?

Offering Large Item Pickup service on a more frequent basis works against city diversion goals, incentivizing waste and de-incentivizing efforts to find alternative options to throwing items in the landfill.

## What if residents run out of room in their recycling cart?

Residents are encouraged to maximize the space of their recycling carts by breaking down boxes. Residents who are consistently filling up their recycling carts can request a second recycling cart starting in the second quarter of 2025. Submit a request on your Denver Utilities Online account or by calling 311. Note that these requests will be fulfilled starting in April after compost rollout is complete.

## What other services are included in the fees?

In addition to trash, compost, recycling and large item pickup, customers should also take advantage of our seasonal diversion events and hard-to-recycle programs. Learn more at [Denvergov.org/CartSmart](https://denvergov.org/CartSmart).

## How can I keep track of my collection days?

Residents are encouraged to sign up for collection reminders on the Denver Trash and Recycling App or web platform, so you never miss a collection day. Get started at [Denvergov.org/TrashSchedule](https://denvergov.org/TrashSchedule).

